



Rent Charge Consultation Survey 2022/23

Results Report

Summary

The consultation period for Albyn's Rent Charge Consultation Survey for 2022/23 ran from 9 December 2021 to 14 January 2022.

Customers were contacted by email, text, and post to get their views. Those contacted digitally received two reminders.

Rent Increase Options

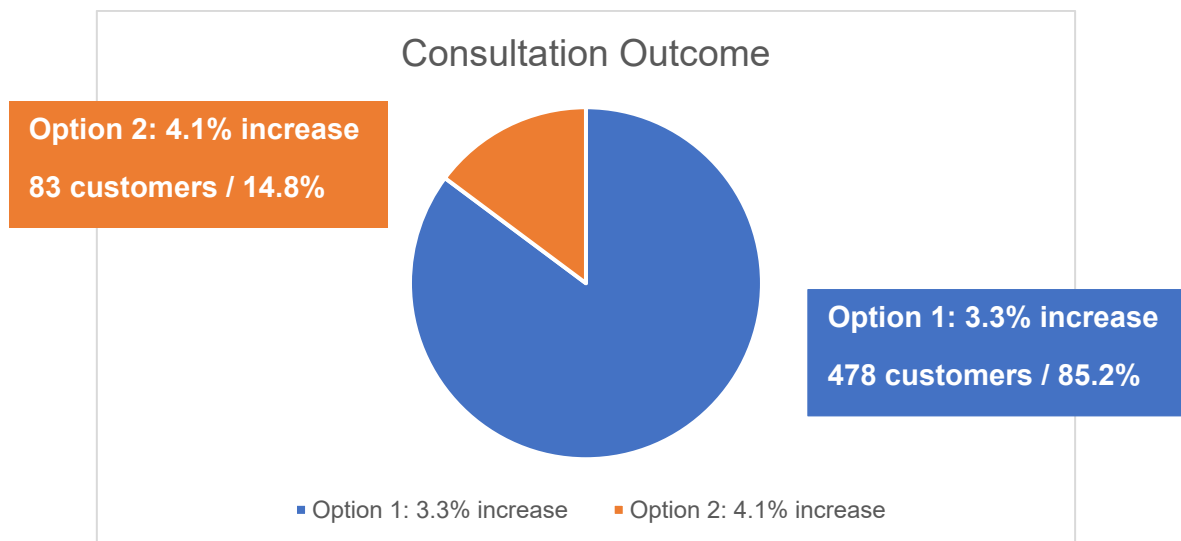
Customers were sent an overview of our rent setting process, as well as how Albyn rents compare to the RSL average, where each pound of rent goes, and further helpful information to inform their selection.

At the end of the explanation, customers were asked:

Please select which rent increase option you prefer:

- Option 1: 3.3% increase
- Option 2: 4.1% increase

Results



85.2% of customers that responded voted in favour of a 3.3% rent increase.