



Rent Increase Consultation

2023/2024

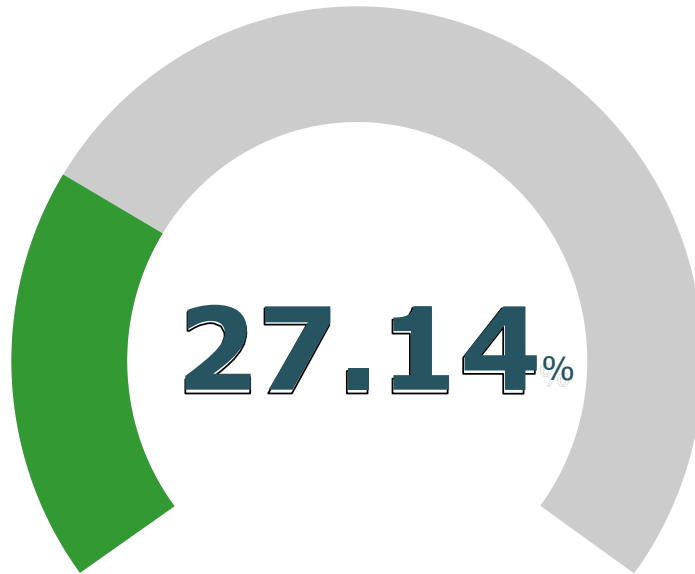
Albyn Housing Society

Thursday, 12 January 2023

Response Rate

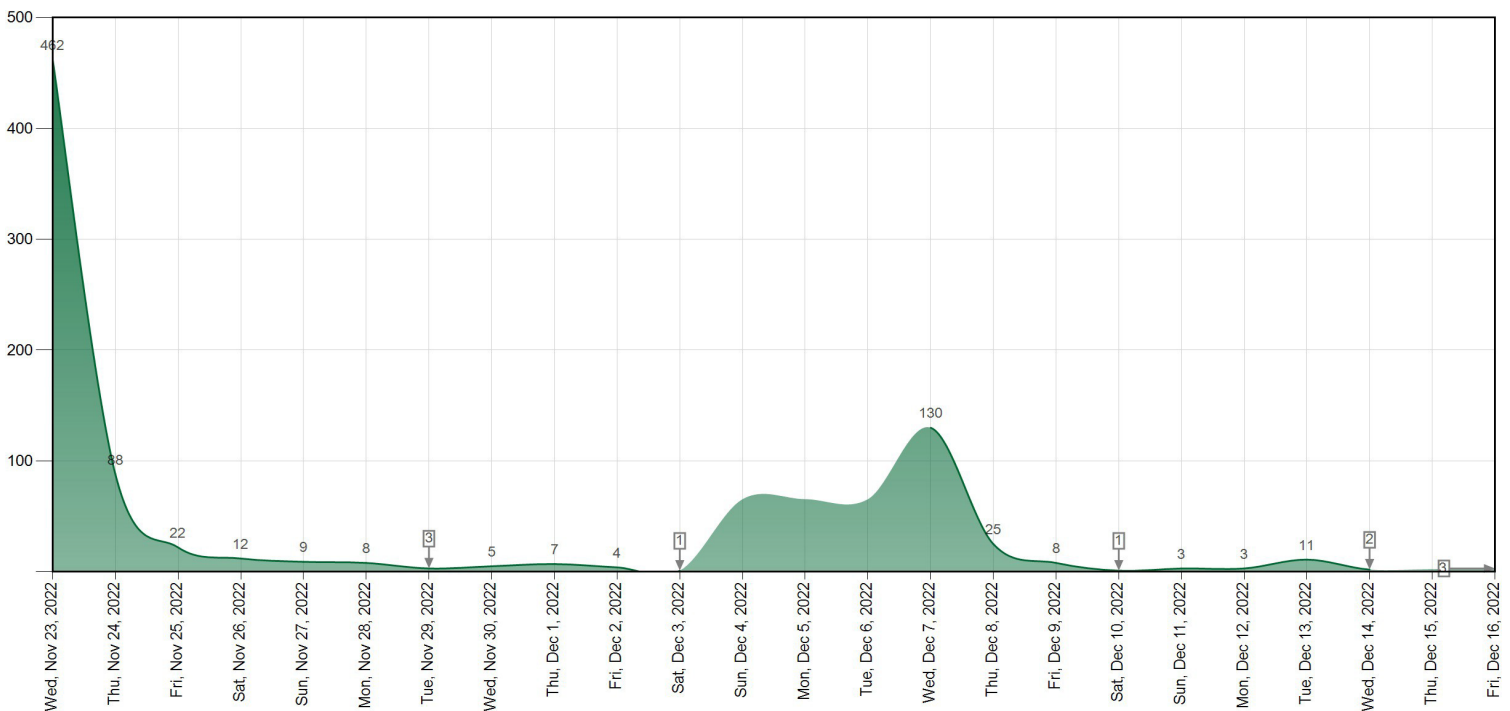
For this consultation, 3,264 households were contacted by email, text, and post on Wednesday 23rd November 2022. By 18th December 2023, we had received 803 responses by email and SMS and by 4th January 2023 we had received 27 responses by post (due to Royal Mail strikes we included a small number of late postal votes).

This resulted in a total response rate of 27.1%.



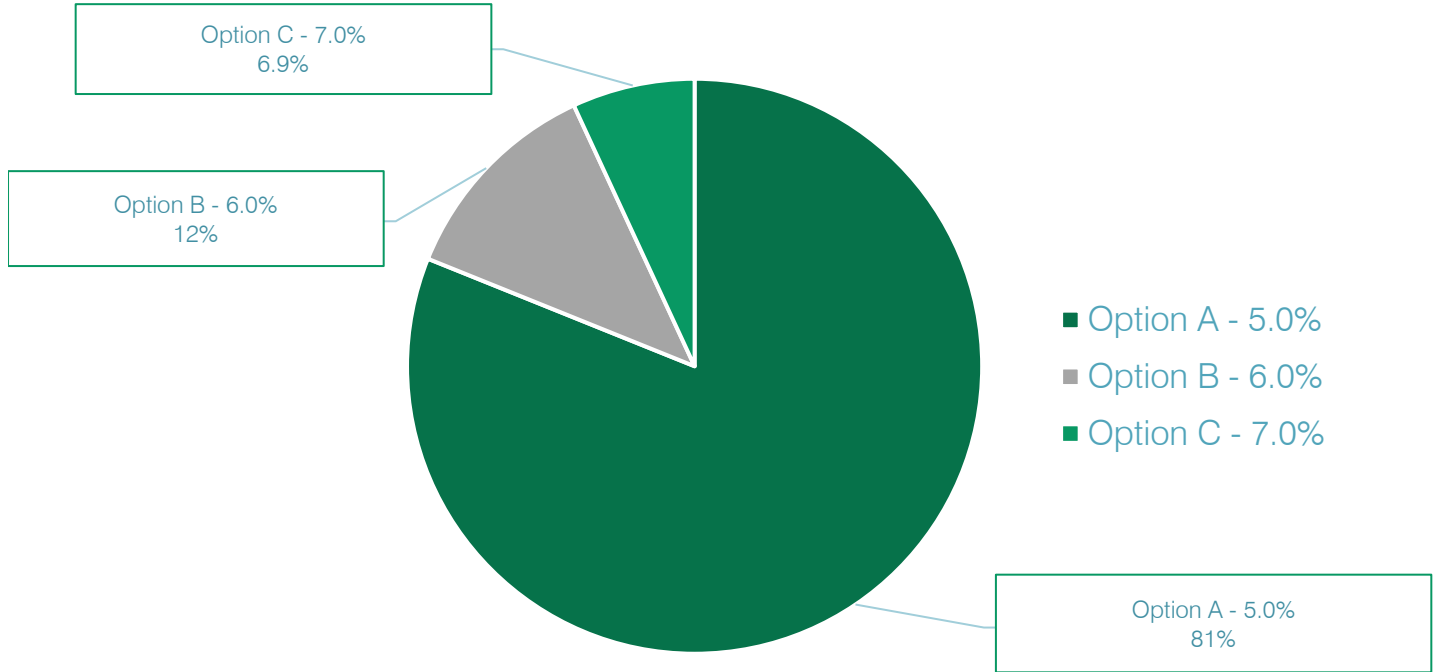
Surveys completed by day

The emails and SMS messages were sent on Wednesday 23rd November 2022, with a reminder on Wednesday 7th December 2022.



Rent increase choice

We gave our tenants the opportunity to choose a rent increase of either; 5.0%, 6.0% or 7.0%. The majority (82%) of tenants voted for a 5.0% increase.



Rent increase choice by town

