



Albyn Housing Society
Rent Consultation
2020



Response Rate

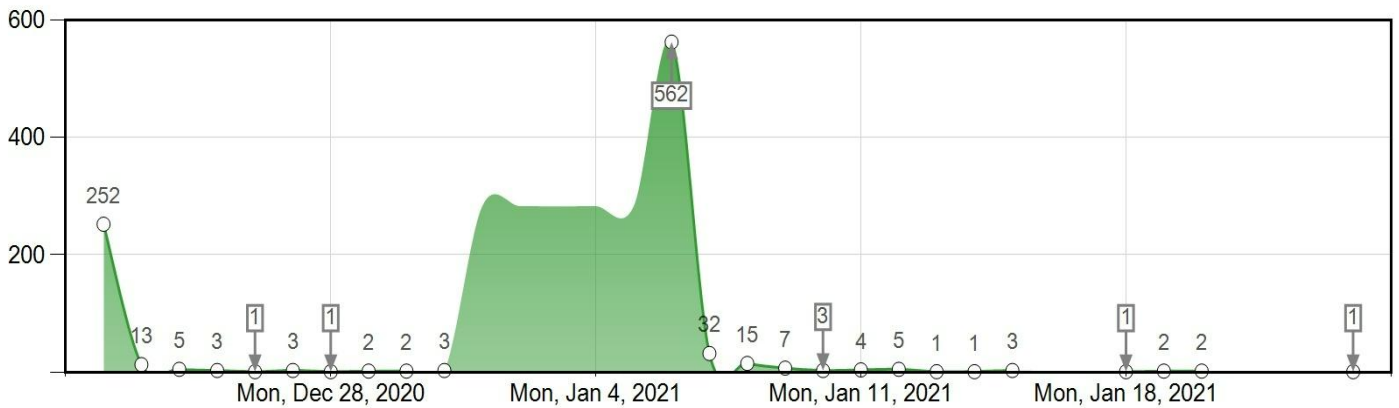
For this consultation, 2235 tenants were surveyed and 923 of them completed the survey between December 22nd 2020 and January 24th 2021 resulting in a response rate of 41.3% so slightly higher than the previous consultation.

2021



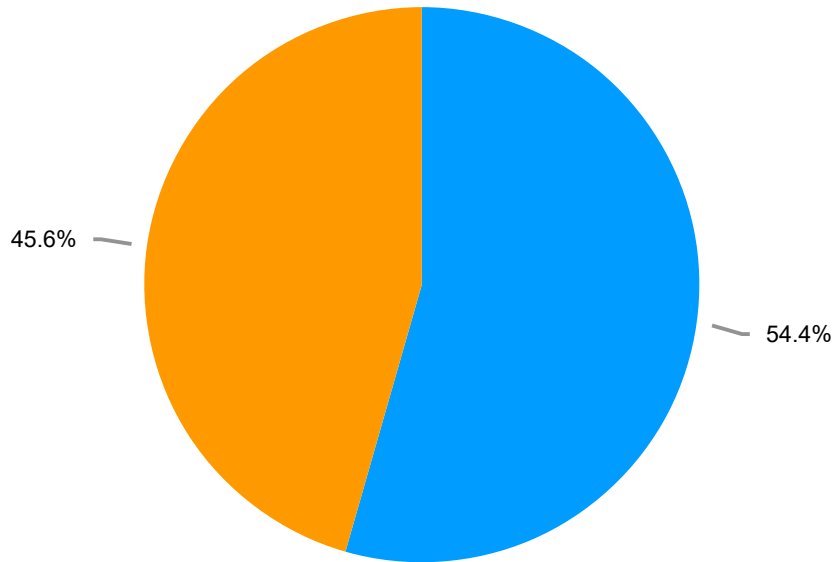
Response Rate 41%

Surveys completed by day



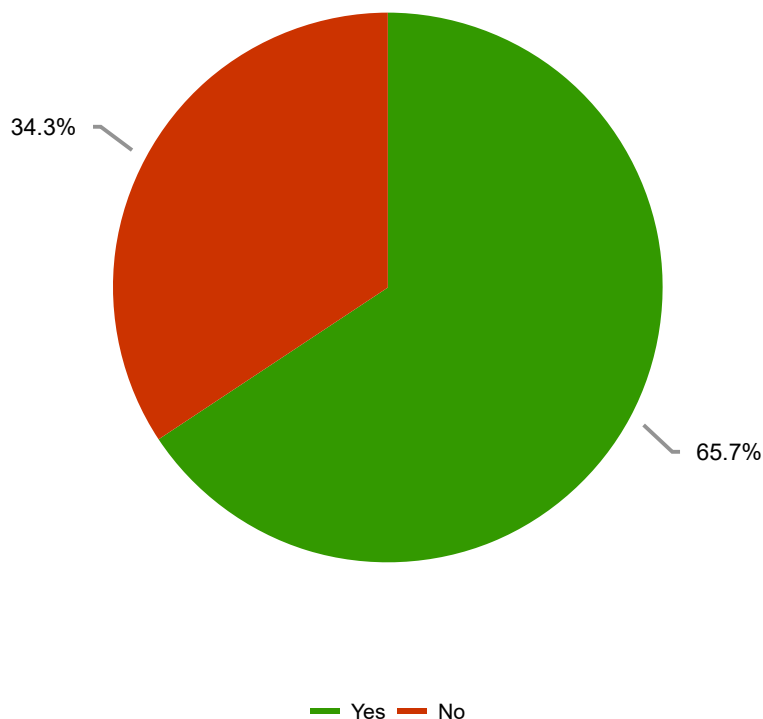
Rent Increase Choice

We gave our Tenants the opportunity to choose between a 1.5% increase and a 1% increase. The results were closer than in the previous consultation (note that the percentages were totally different) but the 1.5% increase got the majority with 54.4% of the tenants who answered the survey having selected this.

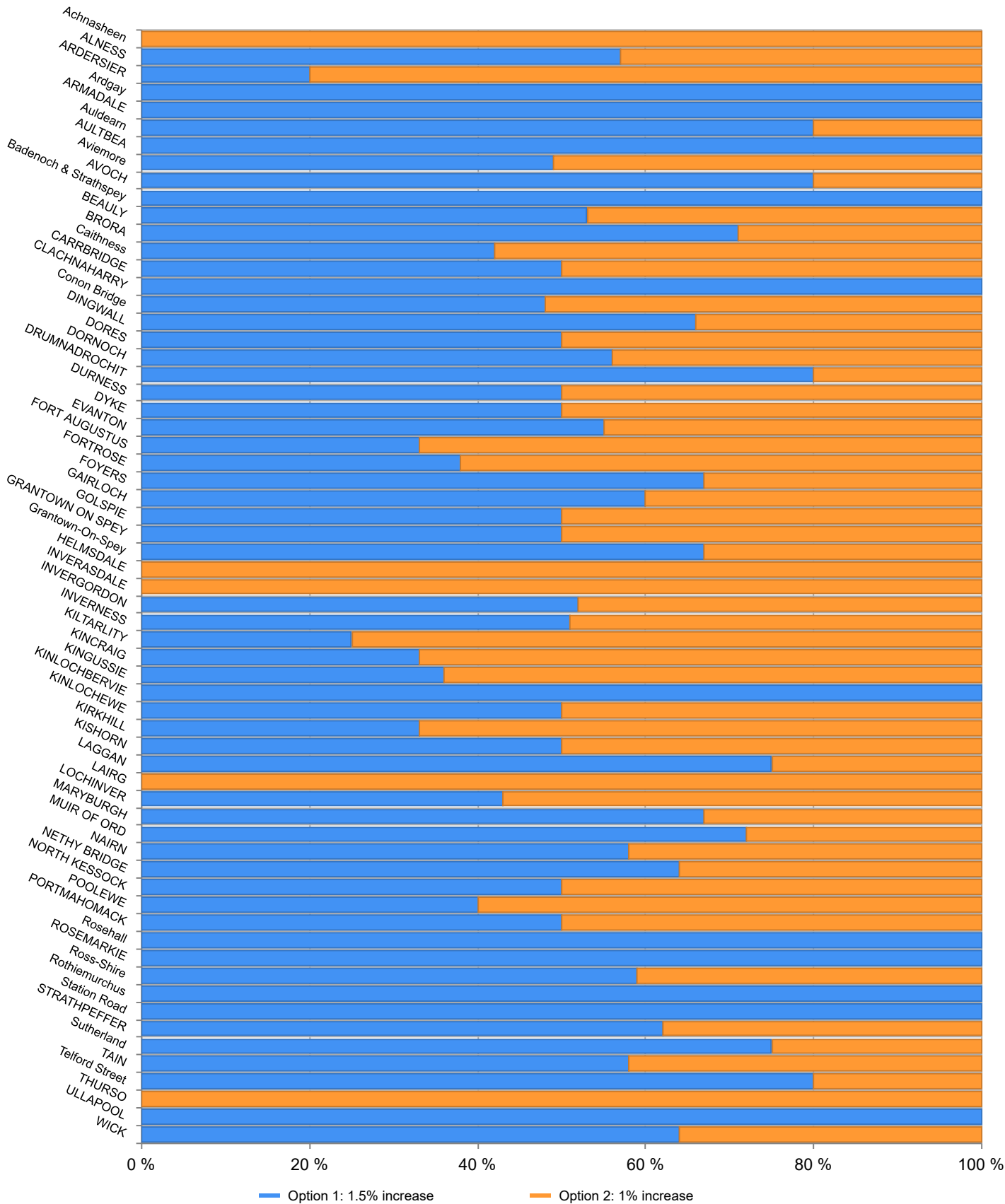


Approach Support

When asked if they were supporting our approach to setting service charge from April 2021, almost two thirds of our Tenants answered yes.



Rent Increase Choice by Town



Support Service Charge by Town

